From:

Adams, Hope

Sent:

Friday, January 23, 2015 9:12 AM

To:

'Matthew Gomes'

Subject:

RE: Uber

RECEIVE

JAN 23 2015

PSC SC MAIL / DMS

Dear Mr. Gomes:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

----Original Message----

From: Matthew Gomes [mailto:mattgomes@me.com]

Sent: Friday, January 16, 2015 4:51 PM

To: PSC_Contact

Cc: RegStaff - Complaints Distribution Group

Subject: Uber

To whom it may concern:

Recently I moved to this South Carolina from Arizona and as an avid Uber rider I was very distraught to hear of the cease and desist order by the state to uber. Uber is not only a convenient method of transportation, but a quick one as well. Here are some of the benefits I find from using uber vs normal cabs:

- 1. Uber is much cheaper than a normal cab. Why wouldn't we want to let residents of this state save money on their travel?
- 2. Uber pickup "wait time" is a lot less than a cab. Being able to use your phone and get an accurate estimate allows for much better planning and it's great that I can save time with uber. I am not a fan of the ambiguous times cabs are allowed to operate under leaving you potentially stranded.
- 3. Track by phone the mobile app is so quick and easy to use. Then I can track everything by phone including the route. This saves time and money as well as keeps the drivers honest. Too many times have I been in a cab only to have them run up the meter because I can't follow our route or am unfamiliar with the area.
- 4. Uber provides Detail Receipts emailed directly to you, vs the all too often make shift or lack of receipt in a traditional cab.
- 5. Uber is clean. The rating system as well as having the cars owned by the driver creates an expectation of cleanliness. Cabs have minimal standards and its sometimes extremely discomforting.

6. Uber provides yet another alternative to drunk driving. Busy nights in busy areas make it sometimes impossible to get a cab causing more people to drive home. Uber provides another alternative for individuals wanting to uphold the laws and remain safe.

These are merely a few examples of the wonderful resource Uber has become in my life, and I hate to see a state prevent a growing company from doing so. I also believe that the cab companies need the competition so that they can increase their standards and up their "game."

Thank you for taking the time to read this message as this matter is very important to me... And I hope you not only see why but allow Uber to operate within any necessary parameters here in my new home of South Carolina. Please do not hesitate to contact me with any questions or concerns, my info is below.

Take care,

Matthew J. Gomes, PharmD Mattgomes@me.com

From:

Adams, Hope

Sent:

Friday, January 23, 2015 9:12 AM

To:

'Peach, Kenny Roy'

Subject:

RE: UBER IS NECESSARY!

RECEIVED

JAN 23 2015

PSC SC MAIL / DM8

Dear Mr. Peach:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Peach, Kenny Roy [mailto:kenneth.roy.peach@hp.com]

Sent: Friday, January 16, 2015 4:49 PM

To: PSC_Contact

Cc: _RegStaff - Complaints Distribution Group

Subject: UBER IS NECESSARY!

The ease of use for UBER keeps people alive!!!! Having other options are harder and doesn't encourage safety.. You will have more DUI'S and more deaths without it....

From:

Adams, Hope

Sent:

Friday, January 23, 2015 9:12 AM

To:

'laurenbarnett423@gmail.com'

Subject:

RE: #scneedsuber



CN 23 2015

Dear Lauren Barnett:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

----Original Message-----

From: <u>laurenbarnett423@gmail.com</u> [mailto:laurenbarnett423@gmail.com]

Sent: Friday, January 16, 2015 4:51 PM

To: PSC_Contact

Cc: _RegStaff - Complaints Distribution Group

Subject: #scneedsuber

I will boycott taxi companies until this is resolved! I will not use a company that was a monopoly! Until taxi companies can get a platform like uber and can actually be at your location within 5 minutes I will refuse them my patronage as well as encourage all I encounter to do the same. Uber is necessary to providing options and safe rides home in a timely clean manner!

Sent from my iPhone

From:

Adams, Hope

Sent:

Friday, January 23, 2015 9:13 AM

To:

'Dave McKeeman'

Subject:

RE: Uber in South Carolina

RECEIVED

JAN 23 2015

Dear Mr. McKeeman:

PSC SC MAIL/DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

----Original Message-----

From: Dave McKeeman [mailto:davemck27@gmail.com]

Sent: Friday, January 16, 2015 4:51 PM

To: PSC_Contact

Cc: _RegStaff - Complaints Distribution Group

Subject: Uber in South Carolina

I just wanted to write in and express my concerns about the recent changes in the legality of Uber in South Carolina. I have used Uber extensively in Atlanta and San Diego and really enjoyed the extra option. Having uberx in Greenville has allowed us to avoid parking downtown or driving after a night out. I don't usually enjoy taking cabs and never have in Greenville but my uber drivers have all been professional and their cars clean and modern. With the increased insurance coverage now offered by the company I cannot understand why the psc has determined Uber is not a safe option and a public benefit. I look forward to your reply with the specific reasons this decision was made and the ways that Uber can regain legal status in South Carolina.

Sincerely,

Dave McKeeman

From:

Adams, Hope

Sent:

Friday, January 23, 2015 9:49 AM

To:

'Michael Dobbins'

Subject:

RE: WE want uber

RECEIVED

JAN 23 2015

PSC SC MAIL / DMS

Dear Mr. Dobbins:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Michael Dobbins [mailto:michael.c.dobbins@gmail.com]

Sent: Friday, January 16, 2015 4:51 PM

To: PSC_Contact

Cc: _RegStaff - Complaints Distribution Group

Subject: WE want uber

UBER needs to be in SC, not only does it generate revenue but it provides and excellent service that I use frequently. Its a great way to go out and not have to worry about how you're going to get home. Let us have UBER!

Michael Dobbins